Pharmacist-Led Collaborative to Reduce Adverse Drug Events

Crowne Plaza Little Rock, June 10, 2014

Intended Audiences:
Hospital Pharmacists, Pharmacy Residents, Physicians, Nurses, Data Staff, Patient Safety Leaders, C-Suite Leader Champions
FACULTY

Steven Tremain, MD, Physician Advisor
Cynosure Health

Steve Tremain is a Physician Improvement Advisor for Cynosure Health. He is board certified in family medicine and worked for 3 decades in the San Francisco Bay Area as a hospital based clinician and teacher. He also served as Chief Medical Officer from 1987-2009. In this organization Dr. Tremain was the executive sponsor for improvement teams that were awarded mentor status by the Institute for Healthcare Improvement in the areas of medication reconciliation, rapid response teams, and ventilator associated pneumonia. In 2008 Steve joined Cynosure Health, a small consulting firm that focuses its efforts on implementation of improved healthcare processes. Dr. Tremain earned his MD degree from the UCLA School of Medicine. He is a Certified Physician Executive with the American College of Physician Executives. His current responsibilities include serving as national clinical lead for the American Hospital Association’s efforts to reduce harm from adverse drug events. In this role Steve works with over 1500 hospitals to help them successfully implement improvement efforts known to reduce harm from anticoagulants, opioids and insulin; he is Advisor to boards and hospital leaders regarding the business care for quality in healthcare; he is Advisor to hospitals of various sizes in their pursuit to become highly reliable organizations; and he serves as a Faculty member, Institute for Healthcare Improvement.

Pamela Brown, RN, BSN, CPHQ, CPPS
Arkansas Hospital Association

Pamela Brown is the VP of Quality and Patient Safety for the Arkansas Hospital Association (AHA) leading the development and implementation of the AHA’s Quality and Patient Safety Program. For the past 2 1/2 years, Pam has served as the leader of Arkansas’s participation in the American Hospital Association/Health Research and Educational Trust’s Hospital Engagement Network (HEN), working with Arkansas hospitals on quality improvement efforts aligning with the national Partnership for Patients movement under CMS. She is instrumental in partnering with the Arkansas Association of Health-System Pharmacists for this ADE reduction collaborative. Prior to joining AHA, Pam served as the AVP of Quality Programs at Arkansas Foundation for Medical Care (AFMC), the state’s Quality Improvement Organization for the Centers for Medicare and Medicaid Services. During her 11 years at AFMC she provided oversight for quality initiatives to Arkansas providers. She is certified in Patient Safety Improvement Corp IV, AHRQ/VA TeamSTEPPS Facilitator training for Patient Safety, is a CPHQ and recently completed her Certified Professional in Patient Safety credentialing. Her professional career includes more than 20 years experience in quality improvement and 32 years in nursing in a variety of settings, which include acute care, long-term acute care, and home health.

Continuing Education Information

Continuing Pharmacy Education Credit (For Pharmacist Credit Only)
These programs are open to all pharmacists. Pharmacists will be eligible to receive up to 4.0 contact hours. To receive credit, the pharmacy participant must complete & submit attendance forms and complete all online post-tests/program evaluation forms. If the attendance documentation is illegible then no credit can be issued. Partial credit will not be given for a session; you must attend each session in full to receive credit for that particular session. Credit will be uploaded to CPE monitor within 60 business days of completion of program. Participants will be notified via email when credit has been uploaded to the CPE monitor database. You may check the status of your CPE credit anytime by logging on to your CPE Monitor account at www.mycopemonitor.net. Please contact ASPerry2@uams.edu with questions.

The University of Arkansas for Medical Sciences College of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of Continuing Pharmacy Education.

Credit Statement (For Nursing Credit Only)
Nursing credit hours have been applied for *
*UAMS Staff Education is an approved provider of continuing nursing education by South Central Accreditation Program, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation
Contact PSMcmahen@uams.edu with questions.
Pharmacist-Led Collaborative to Reduce Adverse Drug Events
June 10, 2014

Program Agenda
Objectives listed below each segment

8:30 to 9:00  Registration
9:00 to 9:10  Welcome—Pamela Brown
9:10 to 10:40  ADE Harm Reduction: Where Are We? Where Are We Going? How Do We Get There? (1.5 credit hours)
   Steven Tremain
   ACPE # 0004-9999-14-049-L04-P *This activity will be knowledge based.
   At the end of this activity participants will be able to:
   1. Compare the harm occurring from Adverse Drug Events in the typical hospital with what is possible as shown by high performing organizations.
   2. Describe methods that pharmacists can employ to reduce harm from ADEs.
   3. Apply the knowledge acquired to create tests of change for implementation in their practice setting.

10:40 to 10:55  Break
10:55 to 11:55  Hospital Reports—What Has Worked to Reduce ADEs? (1.0 credit hours)
   White River Medical Center, Erin Beth Hays, Pharm.D.
   Mena Regional Health System, Angie Aynes, Pharm.D.
   ACPE # 0004-9999-14-050-L04-P *This activity will be knowledge based.
   At the end of this activity participants will be able to:
   1. Analyze the struggles hospitals encounter with data collection.
   2. List successful implementation strategies that have worked to reduce adverse drug events.

11:55 to 12:30  Lunch
12:30 to 2:20  Concurrent Breakout Sessions — Warfarin, Opioids, Hypoglycemics & Data
   Three sessions will be held concurrently from: 12:30 to 1:00, 1:10 to 1:40; and 1:50 to 2:20
   Attendees can choose from the four sessions below:

   Opioids: Barriers & Successes—Steven Tremain (0.5 credit hours)
   ACPE # 0004-9999-14-051-L04-P *This activity will be knowledge based.
   At the end of this activity participants will be able to:
   1. Describe the struggles with opioid data collection.
   2. List implementation strategies used to drive down ADE incidents.

   Oral Hypoglycemic Agents/Insulin: Barriers & Successes—Pamela Brown (0.5 credit hours)
   ACPE # 0004-9999-14-052-L04-P *This activity will be knowledge based.
   At the end of this activity participants will be able to:
   1. Describe the struggles with hypoglycemic agents/insulin data collection.
   2. List implementation strategies used to drive down ADE incidents.

   Warfarin: Barriers & Successes—Nancy Godsey (0.5 credit hours)
   ACPE # 0004-9999-14-053-L04-P *This activity will be knowledge based.
   At the end of this activity participants will be able to:
   1. Describe the struggles with warfarin data collection.
   2. List implementation strategies used to drive down ADE incidents.

   Data: Barriers & Successes—Niki Carver (0.5 credit hours)
   ACPE # 0004-9999-14-054-L04-P *This activity will be knowledge based.
   At the end of this activity participants will be able to:
   1. Describe the struggles with ADE measurement data collection.
   2. List implementation strategies used to drive down ADE incidents.

2:20 to 2:45  Reconvene/Report Out  Steven Tremain
2:45 to 3:00  Wrap Up/Next Steps  Pamela Brown
Pharmacist-Led Collaborative
to Reduce Adverse Drug Events
Registration Form
June 10, 2014

Name___________________________________________________________________________

Title ______________________________________ E-Mail ________________________________

(We encourage hospitals to send as many team members as possible, including champions, pharmacists, nurses, administrators, medical staff, data staff and patient safety leaders. For hospitals with more than one person attending, please send a sheet with names, titles, emails, and your organization’s name accompanying this original fax)

Organization________________________________________________________________________

Address___________________________________________________________________________

City ______________________________ State _________ Zip____________________

Telephone ________________________ FAX _________________________

Registration There is NO CHARGE for this event, but every attendee must register.
Substitutions are allowed with advance notice to the AHA.

Conference Location, Parking, Overnight Lodging

The Crowne Plaza, Little Rock, 201 South Shackleford Road, is the location for this meeting. There is plenty of on-site parking at the hotel. For overnight lodging, you may call 501-223-3000 to make your reservation. Please tell the reservation agent that you are with the Pharmacy-Led Collaborative co-sponsored by AHA, and would like the special AHA room rate of $124 per night, plus tax.

2 Ways to Register

* FAX: 501-224-0519  
  clo Registrar, Cindy Lewis
  Please respond by June 7.

* Mail: Arkansas Hospital Association  
  419 Natural Resources Drive  
  Little Rock, AR 72205  
  501-224-7878  
  clo Registrar, Cindy Lewis

Special Needs
At least three business days before your selected conference, please contact Cindy Harris at 501-224-7878 if you have a special dietary or other need and require accommodation in order to participate in this Pharmacist-Led Collaborative.

Questions? Call Nancy Robertson Cook, 501-224-7878, or Cindy Harris, 501-224-7878