



Arkansas Association of  
Health-System Pharmacists

“DRIVING THE WHEELS OF CHANGE”

47th Annual Fall Seminar  
October 3-4, 2013  
Clarion Hotel Medical Center  
Little Rock, AR

### Overall Conference Objectives

After attending the seminar participants will be able to:

- Discuss the evolution of pharmacy practice in hospitals and health systems and the future role of pharmacists, residents, students and technicians in acute and ambulatory settings
- Identify and describe current clinical and operational strategies for optimizing patient care through the appropriate use of medications and personnel
- Discuss the impact of implementing new pharmacy initiatives designed to elevate the level of patient care across the health care continuum

### Wednesday, October 2nd

2:30-5:00 pm **AAHP Board Meeting**

6:00 pm **Past AAHP President's Dinner**

### Thursday, October 3rd

7:30 am **Registration and Continental Breakfast**

8:00 am **Welcome Address** - Lanita White, PharmD - AAHP President

8:10 am Keynote Address - **Advancing Pharmacy Practice: Trends, Challenges, Opportunities**

Douglas Scheckelhoff, MS, FASHP - ASHP VP Prof. Development

ACPE # 0004-9999-13-102-L04-P & 0004-9999-13-102-L04-T 1.0 hr

After attending this session pharmacists will be able to:

- Describe which types of medication-related technology are being adopted in hospitals and health systems.
- Describe the role of pharmacist provider status in advancing pharmacy practice.
- Describe the changing role of pharmacists in ambulatory settings.

After attending this session technicians will be able to:

- Describe which types of medication-related technology are being adopted in hospitals and health systems.
- Describe the non-traditional roles being assumed by pharmacy technicians
- Describe the three standard elements critical to expanding the role of pharmacy technicians in the safe and effective provision of medications.

9:10 am **Break**

9:30 am **Utilizing Pharmacy Students and Technicians as Care Provider Extensions**

Peter Dippel, PharmD, BCPS – Clinical Pharmacist, Baptist Health Medical Center

ACPE # 0004-9999-13-103-L04-P & 0004-9999-13-103-L04-T 1.0 hr

After attending this session pharmacists will be able to:

- List three specific duties that pharmacy students can perform that can assist the Pharmacy Department in complying with CMS Core Measures.
- Identify two ways that pharmacy technicians and students can be utilized to help increase scores on HCAHPS questions related to medications.
- Describe a process by which medication reconciliation may be performed with the aid of technicians and students.

- Describe the scope of involvement that technicians and students may have with regard to medication reconciliation.

After attending this session technicians will be able to:

- Describe a process by which pharmacy technicians may assist with medication reconciliation.
- Describe the scope of involvement that pharmacy technicians may have with regard to medication reconciliation.
- Identify two ways that pharmacy technicians can be utilized to help increase scores on HCAHPS questions related to medications.

**9:30 am Pharmacogenomics on the Horizon\***

Landry Kamdem, PharmD, PhD – Assistant Professor, Harding University

ACPE # 0004-9999-13-104-L01-P 1.0 hr

After attending this session pharmacists will be able to:

- Describe and define pharmacogenomics
- Using patient case scenarios, formulate a plan for pharmacogenomic testing
- Identify specific drug therapies in which pharmacogenomic testing can be applied in the clinical setting

**10:30 am 340B Drug Pricing Program: Transitioning from Access to Integrity**

Christopher Hatwig, MS, RPh, FASHP – President, Apexus – 340B Prime Vendor Program

ACPE # 0004-9999-13-105-L03-P & 0004-9999-13-105-L03-T 1.0 hr

After attending this session pharmacists will be able to:

- Explain the key points of the HRSA and manufacturer audit processes
- Discuss tools available to self-assess in preparation for an audit
- Describe current 340B policy topics, including the GPO Prohibition and the Orphan Drug Exclusion
- Describe each stakeholder's obligations with the Federal 340B Drug Pricing Program

After attending this session technicians will be able to:

- Identify the key points of the HRSA and manufacturer audit processes
- Recall tools available to self-assess in preparation for an audit
- List a few current 340B policy topics, including the GPO Prohibition and the Orphan Drug Exclusion

**10:30 am Pharmacy Involvement in Quality Metrics\***

Christi Smith, PharmD – Manager, Quality Programs, Arkansas Foundation for Medical Care

ACPE # 0004-9999-13-106-L04-P 1.0 hr

After attending this session pharmacists will be able to:

- Define quality improvement
- Discuss quality measures that apply to pharmacy practice
- Discuss pharmacy involvement in local, statewide, and national quality initiatives

**11:30 am Lunch/Exhibitor's Showcase/Research Poster Session**

**1:00 pm Shedding Light on the PhRMA Code**

Niki Carver, PharmD - Assistant Director for Medication Safety, UAMS

ACPE # 0004-9999-13-107-L04-P & 0004-9999-13-107-L04-T 1.0 hr

After attending this session pharmacists will be able to:

- Describe the key elements of the PhRMA Code on Interactions with Healthcare Professionals
- Discuss the differences in company interpretation of the PhRMA Code
- Share preferred communication methods, value and resources available to pharmacy leaders

After attending this session technicians will be able to:

- Describe the key elements of the PhRMA Code on Interactions with Healthcare Professionals
- List the differences in company interpretation of the PhRMA Code

- Share preferred communication methods, value and resources available to pharmacy staff

2:30 pm **Break**

2:45 pm **The Patient Centered Medical Home: Won't you be my neighbor?**

Jeremy Thomas, PharmD, CDE – Associate Professor of Pharmacy Practice, UAMS

ACPE # 0004-9999-13-109-L04-P & 0004-9999-13-109-L04-T 1.0 hr

After attending this session pharmacists will be able to:

- Describe the goals of the patient centered medical home model.
- Describe current medical home models that utilize pharmacy services
- Identify areas of opportunity for pharmacists to participate in the medical home.

After attending this session technicians will be able to:

- Identify areas of opportunity for pharmacy technicians to participate in the medical home.
- Describe the goals of the patient centered medical home model.
- Describe current medical home models that utilize pharmacy services

2:45 pm **Antimicrobial Stewardship: Successes and Lessons Learned\***

Katie Lusardi, PharmD – Clinical Specialist, Antimicrobial Stewardship, UAMS

ACPE # 0004-9999-13-108-L04-P 1.0 hr

After attending this session pharmacists will be able to:

- Identify opportunities for successful stewardship strategies within the practitioners hospital
- Design a practical workflow for the practitioners institution
- Discuss realistic outcome tracking measures and reporting, appropriate for varying audiences

3:45 pm **Experiential Learning: Back to the Basics - Preceptor Training**

Jeff Mercer, PharmD – Assistant Dean for Experiential Education, Harding College of Pharmacy

ACPE # 0004-9999-13-110-L04-P 1.0 hr

After attending this session pharmacists will be able to:

- Describe the essential elements of experiential learning within a modern Doctor of Pharmacy curriculum
- Illustrate the important aspects of a well designed pharmacy practice experience
- Develop strategies for ensuring student and preceptor success

4:45 pm **Closing Remarks**

5:00 pm **Exhibitor's Showcase/Vendor Reception**

*\* Denotes concurrent sessions*

## Friday, October 4th

7:30 am **Continental Breakfast**

8:00 am **Welcome Address** - Lanita White, PharmD - AAHP President

8:10 am **Pain Management Guidelines for Pharmacists**

Sarah Harrington, MD – Medical Director, UAMS Palliative Care, UAMS & CAVHS

ACPE # 0004-9999-13-111-L01-P 1.0 hr

After attending this session pharmacists will be able to:

- Review basics of opioid and non-opioid pain management
- Recall common side effects of pain medications
- Review pain prescribing differences between malignant and non-malignant pain management

9:10 am **Break**

9:20 am **Hyponatremia: Obstacles and Opportunities for Clinical Pharmacists**

Denise H. Rhoney, PharmD, FCCM, FCCP - Ronald and Nancy McFarlane Distinguished Professor and Chair, University of North Carolina Eshelman School of Pharmacy

ACPE # 0046-9999-13-072-L01-P 1.5 hrs

*This activity is co-sponsored by the University of North Carolina Eshelman School of Pharmacy and Paradigm Medical Communications, LLC.*

10:50 am **Appy Hour**

Todd McKee, MEd, - Web Manager, UAMS

ACPE # 0004-9999-13-112-L04-P 1.0 hr

After attending this session pharmacists will be able to:

- Define the trends in "Apps" and mobile technology
- Discuss a list of "Apps" that are available for different devices and operating systems
- Identify "Apps" that might be helpful in their current job or lifestyle

10:50 am **Technician Careers: Retention, Promotion, and Evolution\***

Claire Lieblong, PharmD, MBA – Pharmacy Supervisor, Baptist Health Medical Center

ACPE # 0004-9999-13-113-L04-P & 0004-9999-13-113-L04-T 1.0 hr

After attending this session pharmacists will be able to:

- Identify 3 different approaches for retention of technicians.
- Design a promotion strategy for technicians.
- Justify the importance of technician promotion.
- Discuss the evolution of technician career including certification and additional responsibilities for technicians

After attending this session technicians will be able to:

- Identify different ways to differentiate yourself from other technicians in your career.
- Explain the changes in the technician career.
- Discuss the different roles technicians have in different industries of pharmacy.

12:00 pm **Awards Banquet/Installation Luncheon**

1:30 pm **Coping with Change**

Dennis Moore, PharmD – Director, UAMS North Central

ACPE # 0004-9999-13-114-L04-P & 0004-9999-13-114-L04-T 1.0 hr

After attending this session pharmacists will be able to:

- Recognize factors that impede our embracing change within the health care system
- List the positives and negatives of the change process that potentially impacts patient care
- Develop strategies to improve the safe adoption of positive change within the health care system.

After attending this session technicians will be able to:

- Recognize factors that impede our embracing change within my department
- List the positive and negative factors in my response to change within my department
- Develop strategies to move change in a positive direction to assist the department in improving patient outcomes

1:30 pm **Director's Round Table\*** (CPE credit will not be awarded for this session.)

1:30 pm **Resident's Round Table\*** (CPE credit will not be awarded for this session.)

1:30 pm **Specialists' Round Table\*** (CPE credit will not be awarded for this session.)

2:30 pm **Break**

3:00 pm **New Drug Review – Fall 2013**

Mark Estes, PharmD – Assistant Professor, UAMS

ACPE # 0004-9999-13-115-L01-P & 0004-9999-13-115-L01-T 1.5 hrs

After attending this session pharmacists will be able to:

- List the indications, pharmacological categories, dosage forms, contraindications/warnings, drug interactions, appropriate dosing, and most common side effects of some of the newest drugs and biologics approved for use in the United States.
- Describe in greater detail the pharmacology of recently approved drugs and biologics that possess a novel mechanism of action.
- Recognize important new formulations and/or indications for previously approved drugs and biologics.

After attending this session technicians will be able to:

- Describe pharmacological categories and dosage forms of newly approved drugs.
- Review mechanism of action of newly approved drugs.
- Recognize new formulations of previously approved drugs.

4:30 pm **Closing Remarks**

### **Technician Sessions - Thursday, October 3rd**

8:10 am Keynote Address - **Advancing Pharmacy Practice: Trends, Challenges, Opportunities** - Douglas Scheckelhoff, MS, FASHP, ASHP VP Prof. Development

ACPE # 0004-9999-13-102-L04-T 1.0 hr

After attending this session technicians will be able to:

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- Describe the three standard elements critical to expanding the role of pharmacy technicians in the safe and effective provision of medications.

9:10 am **Break**

#### **FOR TECHNICIANS SEEKING CERTIFICATION**

**9:30 am – 4:00 pm Preparing for Certification – PharmD Candidates, Harding University, College of Pharmacy, Searcy (CPE Credit will not be awarded for this session.)**

9:30 am **Utilizing Pharmacy Students and Technicians as Care Provider Extensions**

Peter Dippel, PharmD, BCPS – Clinical Pharmacist, Baptist Health Medical Center

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- Describe current medical home models that utilize pharmacy services

## **Technician Sessions - Friday, October 4th**

8:10 am **Medication Dosing in Special Populations**

Jami Rozell, BS, CPhT – Pharmacy Technician Instructor, Remington College

ACPE # 0004-9999-13-116-L01-T 1.0 hr

After attending this session technicians will be able to:

- Calculate medication dosages based on age and weight
- Define special populations
- Identify at least three factors that may contribute to a patient's dose

9:10 am **Medication Shortages**

Jeremy Smith, CPhT – Pharmacy Technician Program Director, Mid-South Community College

ACPE # 0004-9999-13-117-L04-T 1.0 hr

After attending this session technicians will be able to:

- Identify the current drug distribution system in US
- List common secondary sources for medications used in Health systems
- Identify 2 current commonly short supplied medications in Arkansas health systems

10:10 am **Break**

10:30 am **Roundtable/Updates**

10:50 am **Technician Careers: Retention, Promotion, and Evolution**

Claire Lieblong, PharmD, MBA – Pharmacy Supervisor, Baptist Health Medical Center

ACPE # 0004-9999-13-113-L04-P & 0004-9999-13-113-L04-T 1.0 hr

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- Review mechanism of action of newly approved drugs.
- Recognize new formulations of previously approved drugs.

### **Friday, October 4th, 2013 - Student Sessions**

8:10 am **CV Writing** - Jacob Painter, PharmD, UAMS College of Pharmacy, Little Rock

9:10 am **Pharmacy Jeopardy**, UAMS vs. Harding

10:10 am **Break**

10:25 am **Q&A Open Forum/CV Session**

10:45 am **Benefits of Completing a Residency** - Kelly Thomas, PharmD, CAVHS, Little Rock

12:00 pm **Awards & Installation Banquet**

1:30 pm **Residency Showcase**

3:00 pm **New Drugs**, Mark Estes, PharmD, UAMS College of Pharmacy, Little Rock

4:30 pm **Closing Remarks**